

# Starting a Remote Visit

Visitor Steps for starting a remote visit

1. Login to Securus Online – <https://securustech.online>
2. Click **SIGN IN** to access your account

3. Review the details of your upcoming visit



- 4. Click **MANAGE ACCOUNT** to open your account.
- 5. Click **MY FUTURE SESSIONS** to review the scheduled visit.
- 6. Click the **ICON** under the **ACTION** column to start the visit.  
The **JOIN** icon will appear one minute before the scheduled start time of the visit.

The screenshot shows the SECURUS VIDEO CONNECT interface. At the top, there is a navigation bar with 'SECURUS Technologies™', 'My Account', 'Products', 'Securus Alerts', and a 'SIGN OUT' button. Below this is a header for 'SECURUS VIDEO CONNECT™'. On the left is a sidebar menu with 'My Future Sessions' highlighted. The main content area is titled 'UPCOMING SESSIONS' and contains a table with the following data:

INMATE NAME	DATE	START TIME	APPT ID	STATUS	DURATION	ACTION
Securus Test	07/17/2020	06:35 PM CT	19811344	Scheduled	15	

Remember: it will take up to 30-45 sec. for the video session to begin